

Understanding the Shelter Hub: San Antonio's response to Hurricanes



HIGHLIGHTS:

- Best Practices, Lessons Learned, Improvement Process
- Collaborative sharing from all sectors
- Hear from Jack Colley and Chief Nim Kidd

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Understanding the Shelter Hub: San Antonio's response to Hurricanes Katrina and Rita



The City of San Antonio, the San Antonio Office of Emergency Management, UTSA's Institute for the Protection of American Communities, and the Texas Homeland Security Alliance would like to welcome and thank you for your support and participation in *Understanding the Shelter Hub Concept: San Antonio's response to Hurricanes Katrina and Rita*.

"It is time for us all to stand and cheer for the doer, the achiever - the one who recognizes the challenge and does something about it."
Vince Lombardi



SAN ANTONIO'S RESPONSE TO HURRICANES KATRINA & RITA

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AGENDA

7:30 a.m. – 8:00 a.m.	Registration / Continental Breakfast – Ballroom B
8:00 a.m. – 8:45 a.m.	<u>Welcome</u> <ul style="list-style-type: none"> Ø Phil Hardberger, Mayor Ø Judge Nelson Wolff, Bexar County Ø Sheryl Sculley, City Manager Ø Mark Mullinex, Incident Commander (Rocky Mountain ICS) Ø Nim Kidd, City of San Antonio EMC District Fire Chief
8:45 a.m. – 9:00 a.m.	<u>Disperse to Workshop Breakout Rooms</u> –Ballroom B 1 – Transportation 2 – Communications 3 – Public Works and Engineering 4 – Resource Support & Logistics 5 – Volunteer & Donations Management –Concourse Level 201 – Initial Response & Emergency Management 202A – Public Safety and Security 202B – Public Health and Medical Services 204A – Mass Care, Housing and Human Services 204B – External Affairs
9:00 a.m. – 10:30 a.m.	<u>Round Table Workshop – Session 1 “Streams of Consciousness” (Breakout rooms)</u> - “Raw Data Input” – Observations, Issues, Insights
10:30 a.m. – 10:45 a.m.	Break
10:45 a.m. – 12:15 p.m.	<u>Round Table Workshop – Session 2 “Structure” (Breakout rooms)</u> - Best Practices, Lessons Learned, Corrective Actions <i>(Same breakout rooms as above)</i>
12:15 p.m. – 1:45 p.m.	Lunch – Networking (Ballroom B) <ul style="list-style-type: none"> - Keynote Speaker – Jack Colley - Short Presentations – Sponsors
1:45 p.m. – 3:00 p.m.	<u>Workshop Debrief by Select Table Leaders (Ballroom B)</u>
3:00 p.m. – 3:30 p.m.	<u>Closing Speaker – Chief Nim Kidd (Ballroom B)</u>
3:30 p.m. – 3:45 p.m.	Wrap up and Close - Thank You (Ballroom B)
4:00 p.m. – 6:00 p.m.	Networking Reception – (Ballroom B) <ul style="list-style-type: none"> - Short Presentations – Partners

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KEYNOTE SPEAKERS

Phil Hardberger,
Mayor of San Antonio

A veteran public servant, Hardberger was the first Mayor in modern San Antonio history ever to have been elected from outside the City Council. Hardberger has a proven record of leadership. A Texas native, Phil served as a captain in the U.S. Air Force where he piloted the B-47 bomber. Served as Executive Secretary of the U.S. Peace Corps and Assistant Director of the U.S. Office of Economic Opportunity under Lyndon B. Johnson.

Judge Nelson Wolff,
Bexar County Judge

Nelson Wolff served in the State House of Representatives and the Texas Senate from 1970 to 1974. In 1984, Wolff was elected to the San Antonio City Council, and after two terms was twice elected mayor, 1991—1995. His personal account of the political and economic battles fought in San Antonio during the 1980s and 1990s, was published in 1997.

Sheryl Sculley, San Antonio
City Manager

Ms. Sculley became San Antonio's City Manager in November 2005. As the city's chief executive officer, she manages the administration of a full-service municipal government as directed in policies determined by City Council. She oversees an annual operating and capital budget of more than \$1.7 billion that serves a community of more than 1.2 million residents and 430 square miles and supervises all City departments that include more than 12,000 employees.

Mark Mullinex, Incident
Commander

The U.S. Forest Service was in the forefront in developing the IC system over several decades. Eight U.S. Forest Service Law Enforcement Officers were Deputized by Bexar County and Marshallized by the U.S. Marshall's office. Forestry law enforcement officers are the liaisons between the ICP and some 80 different agencies in the hurricanes Katrina and Rita endeavor.

Nim Kidd, District Fire
Chief and Emergency
Management Coordinator

Chief Nim Kidd said years of planning, training and coordination with the state and federal agencies paid off for the most part. Still, the influx of evacuees from Louisiana, Southeast Texas and the Coastal Bend strained this city's capabilities because officials often had no idea who was coming or from where, he said. Chron.com news article

STEERING COMMITTEE

	JAMES MENDOZA, Emergency Management Specialist	City of San Antonio Office of Emergency Management - coordinates emergency response through the Emergency Operations Center. www.sanantonio.gov/emergency
	SCOTT LAMPRIGHT, Emergency Management	Bexar County Office of Emergency Management - responsible for Mitigation, Preparation, Response, and Recovery of disasters. www.bexar.org/oem
	GENERAL LAWSON MAGRUDER	UTSA—The Institute for the Protection of American Communities (IPAC) combines emerging technology to focus on protecting communities. www.utsa.edu/ipac
	MARGARET RABBITT, Executive Director	The Texas Homeland Security Alliance is a non-profit organization designed to work with critical infrastructure segments to provide education, business procurement and collaboration. www.TxHSA.us
	DON MC FARLAND, Homeland Security Director	Alamo Area Council of Governments is a voluntary association of local governments and organizations serving planning, information, and coordination activities. www.aacog.org
	BUD ABBOTT, CEO	Conflict is inevitable in any relationship. CrossRoads Conciliation Services (CCS) has training, tools, and services associated with conflict. www.GetConciliation.com
	ADAM CAVAZOS, Director-Homeland Security	SBC provides a full range of voice, data, networking, e-business, directory publishing and advertising. www.sbc.com
	NANCY JACKSON, Property Manager	Kelly USA provided shelter for over 3000 Katrina and Rita evacuees. The Greater Kelly Development Authority is a separate political subdivision of the State of Texas. www.kellyusa.org
	KARYL DAVIS, GVSOL	AT&T Government Solutions supports nearly every government agency as a leading source of integrated solutions. www.att.com
	NATALIE GRANADO & FAITH CAMPBELL	IPAC—Top-notch researchers and faculty will focus on cybersecurity and protective solutions from chemical, biological, radiological and explosive threats. www.utsa.edu/ipac
	KEN MARTIN & PAUL HEMMING	Source Selection provides life-cycle knowledge management by gathering, using, and sharing information to provide real-time reporting. www.SourceSelection.com

SAN ANTONIO'S RESPONSE TO HURRICANES KATRINA & RITA

SUPPORTING ORGANIZATIONS

ALAMO AREA
COUNCIL OF
GOVERNMENTS

www.aacog.com

To provide assistance and support to governmental entities and First Responders in formulating a regional strategy necessary to access funding to address any disaster whether weather related or man-made.



www.accd.edu

The Alamo Community College District serves the Bexar County community through its programs and services that help students succeed in acquiring the knowledge and skills needed in today's world. The four colleges—San Antonio, St. Philips, Palo Alto and Northwest Vista—offer association degrees, certificates and licenses in occupational programs.



InfraGard

www.infragard.net

InfraGard is a national information sharing program between the Federal Bureau of Investigation (FBI) and the private sector. InfraGard is comprised of individuals with varied interests including business, academics, technology, law enforcement, government, etc...all dedicated to sharing information and intelligence to prevent hostile acts against the United States.



American
Red Cross

AMERICAN
RED CROSS

www.redcross.org

A long-time leader in disaster safety and preparedness, the American Red Cross has witnessed the wrath of some of nature's most powerful storms. Using lessons learned over time, the Red Cross developed its four-phase Hurricane Response Plan—Prepare; Alert; Activation; Transition.

UNIVERSITY OF
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www.utsa.edu

Disability Services provided interpreter services for programs sponsored by UTSA. Beatrice Amaro-Chavez and Emily Arriaga will provide sign language interpreting services for the IPAC conference.

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Understanding the Shelter Hub:

San Antonio's response to Hurricanes Katrina and Rita

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